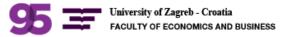


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### Introduction to the EU Digital Single Market

#### Legal, Economic and Educational Perspectives

Prof. dr. sc. Hana Horak, Jean Monnet Chair, Head of Department Kristijan Poljanec, mag. iur., assistant



Department of Law Faculty of Economics and Business University of Zagreb



# DIGITAL SINGLE MARKET (DSM)

- It is all about buying and selling, but this time **ONLINE**
- In this new living/business environment, traditional laws should follow new online dimension of purchases and be "Internet Ready", "Internet Aware"
  - G. Oettinger in 2014 "We have valid EU legislation but it is not of this time. It simply does not include the digital world"
- DSM the next wave in economic integration of the Single Market
- DSM includes online provision/movement of services/goods
  - Social aspect As ever more the daily tasks are carried out online, everyone needs enhanced digital skills to participate fully in society – SOCIAL INCLUSION, FREE AVAILABILITY OF INFORMATION FOR EVERYONE
  - DSM comprises of three pillars

#### DIGITAL SINGLE MARKET

#### I. PILLAR

#### BETTER ACCESS TO ONLINE GOODS AND SERVICES

- Reform of online purchase laws
- Enhancement of cross border package delivery
- Annulment of geographical blockades
  - Copyright laws reform
  - Less VAT bureaucracy

#### BETTER CONDITIONS FOR GROWTH OF DIGITAL NETWORKS AND SERVICES

II. PILLAR

- Reforms of telecom rules in the EU (THERE ARE MORE MOBILE SUBSCRIPTIONS IN THE EU THAN PEOPLE!!!)
- Review of Directive on audiovisual media services
- Review of the role of Internet platforms (fight gainst illicit contents)
- Increase of trust in digital authorities and methods of collecting/use of

personal data

#### **III. PILLAR BOOSTING GROWTH OF EU DIGITAL ECONOMY** - Free movement of data - Initiative European Cloud (certificates of cloud services) - eHealth. Travels, e-cargo, measurement - Inclusive Internet technology Action plan for eGovernment 2016 -2020 (only once principle, business registers, integration of digital browsers)



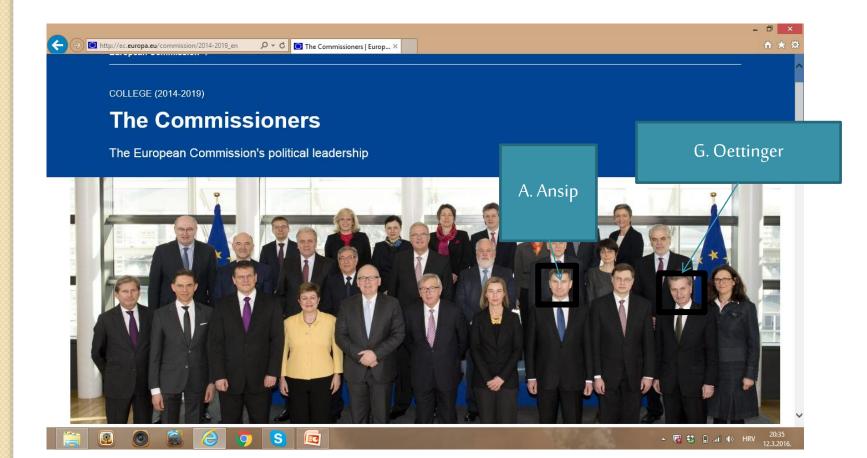
### FACTS AND FIGURES

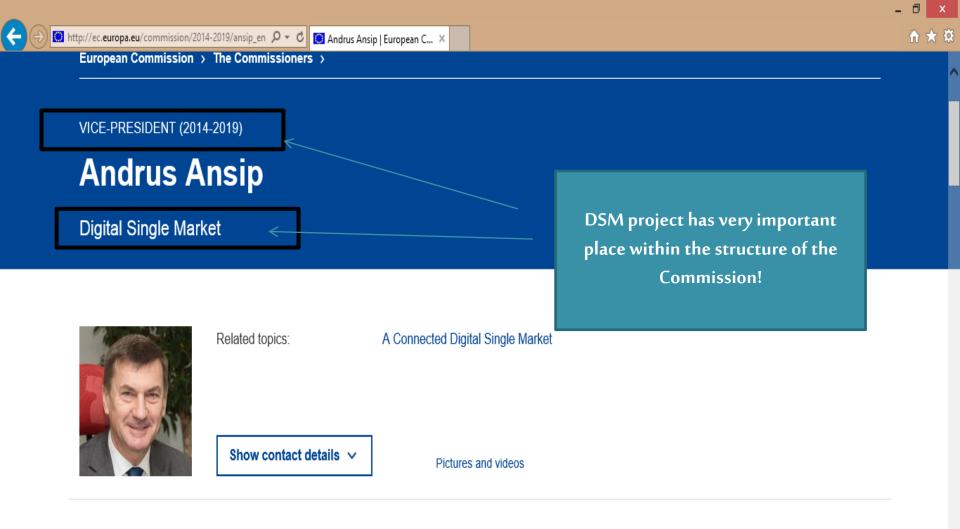


- October 2013 call by the European Council for establishment of DSM which would be consumer and business friendly
- Key aspect of EU's growth and competitiveness in globalised environment
- June 2014 completion of DSM in 2015 was proclaimed as one of the priorities
- 18 December 2014 EU Council's call for ambitious strategy
- 11/12 June 2015 discussion of ministers for competitiveness
- 15/16 June 2015 ministers of justice agreed on common approach to Data Protection Regulation
- 25/26 June 2015 support given to the DSM strategy by the EU Council

#### "Digitalised" Commission?

 Juncker's Commission is clearly aware of importance of digital single market and digital agenda for Europe





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Responsibilities

Team

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#### Responsibilities

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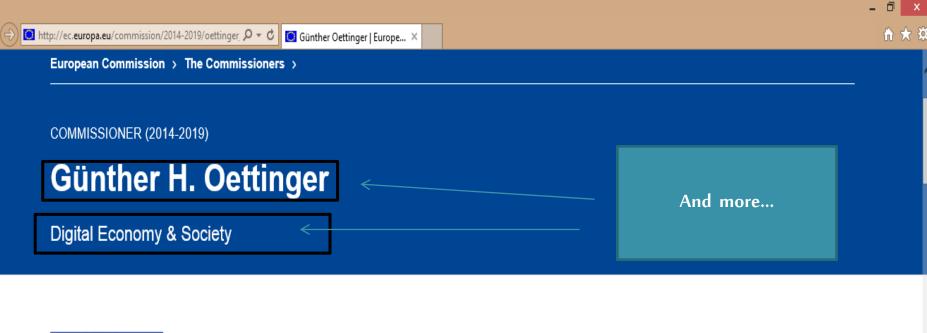
- · Leading the Project Team "Digital Single Market".
- · Creating a connected digital single market and making Europe a

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Announcements





Communications Ne	etworks, Conte	ent and Technology	Informatics
Digital Agenda for E	urope   ICT F	Research	

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EC

Related departments:

Related topics:

Pictures and videos

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Responsibilities

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#### Responsibilities

Preparing ambitious legislative steps towards a connected Digital

Single Market by breaking down national silos in telecoms regulation,

# DIGITAL AGENDA (DA)

#### Launched in 2010

Aims at boosting Europe's economy by delivering sustainable economic and social benefits from a DSM

DA consists of several challenging tasks:

- Boosting the spread of high-speed broadband
- Establishment of "single telecom sector
- Modernisation of e-commerce



### To be more precise, some facts and figures...

- Its aim is not only to get every Euroepan online but to help people find their way in the digital world
  - E.g. the introduction of ICT and telemedicine alone is estimated to improve the efficiency of healthcare by 20%
  - Home telemonitoring of heart patients can improve survival rates by 15%, reduce hospital days by 26% and save 10% nursing costs
  - E- prescription can reduce errors in drugs dosage by 15%

# DIGITAL MARKET STRATEGY (DSMS) (COM 2015 192)

- EU's plan to create free and secure single digital market
- Key objective to expand and boost growth of EU digital economy
- Removing barriers to on-line cross border purchases
- 3 main goals:
  - To make it easier for consumers and entrepreneurs to get goods and services via Internet, Europe-wide
  - To create better conditions for boost of digital networks and services
  - To strenghten growth of European digital economy



### WHY DSMS?

- EU consumers buy mostly at domestic Internet markets
- Only 15% of EU citizens buy goods from another MS via Internet
- Only 7% of SMEs sell goods in another EU country
- **Due to regulatory barriers**, EU Single Market has become fragmented and such situation causes damage to entrepreneurs
- EU Commission's analysis full- fledged DSM could raise benefits for the EU economy up to **415 billion EUR per year**!
- There are **7 milion jobs in the ICT sector in Europe**



#### LEGAL ASPECTS



- May 2015 ministers in charge of competitiveness stressed importance of:
  - creation of meaningful copyright laws
  - Adapting e-commerce rules
  - Increasing consumer trust and protection
  - Personal data protection
  - Expanding eGovernment
  - Impact assessment of fiscal rules on digital tools
  - IDEA AROSE THAT ALL NEW FUTURE EU LEGISLATION SHOULD BE IN PRINCIPLE DIGITAL!!!



### ECONOMIC ASPECTS



- Digital economy as a tool for job growth and increase of EU's competitiveness
- The digital economy is growing at seven times the rate of the rest of economy (12% each year)
- The number of jobs that require ICT is expected to rise by 16 million by 2020
- Estimation ½ of productivity growth derives from investment in ICT
- Internet economy creates 5 jobs for every two offline jobs lost
- Important role in fostering SMEs (e.g. creation of smart cities with broadband intenet would enable working at home and thus prevent depopulation of small cities and regions – Croatian example – Duga Resa).



### EDUCATIONAL ASPECTS



- May 2015 ministers in charge of competitiveness supported establishment of European Program for Open Science
  - Such initiative would enable open access to publicly financed research publications and similar information
  - They stressed that researches should have more relevant role in DSM Strategy and contribute to digital innovations

# THE CONFERENCE TOPICS – OUR CONTRIBUTION TO THE INTERDISCIPLINARY DISCUSSION ON DSM!

eGovernr

health

<u>iCloud</u>

Topics which will be presented today and tomorrow cover wide range of DSM issues

Contract

- ° eHealth
- Cloud computing
- ODR
- Digital economy
- Digital contract rules
- eGovernment
- E-commerce
- Online cross border provision of services
- Protection of personal data
- Broadband networks
- Smartphones and consumers
- Electonic records and single transport area
- Criminal aspects of DSM





### Further readings

- Digital Agenda for Europe Rebooting Europe's Economy, The European Union Explained, EC
- Moving Towards Adaptive Governance and Internet Inclusive Legislation – AGILe for Better Regulation, Final Report by Capgemini Consulting
- Communication from the Commission to the EP, the Council, The EESC and CRegs, A Digital Single Market Strategy for Europe (SWD (2015)100 FINAL)



#### THANK YOU FOR YOUR ATTENTION! WE WISH YOU FRUITFUL AND DYNAMIC CONFERENCE!

